

Who can I contact to
learn more?

**Spring River
Mental Health &
Wellness**

Riverton Office
6610 SE Quakervale Rd.
PO Box 550
Riverton, KS 66770
620-848-2300

Columbus Office
201 W. Walnut
Columbus, KS 66725
620-429-1860

After Hours Crisis # 1-866-634-2301

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Care Coordination

Spring River
Mental Health and Wellness, INC.

<https://www.springrivermh.org/>



What is Care Coordination?

Care Coordination is the organizing of information from all of the providers that you see for either physical health or mental health care. Examples of this may include the sharing of information from your primary doctor, the medications that you are prescribed, and gathering information from prior mental health provider or hospital.

Care Coordinators help organize your medical records to make sure we have the information that is most helpful in your mental health treatment.

Our Care Coordinators will ask you to sign a release of information allowing us to access these records. Please feel free to ask questions about how this process works when meeting with one of our Care Coordinators.

What is a Care Coordinator and how can my Care Coordinator assist me?

Our Care Coordinators are able to help you navigate or understand our agency and provide support. The following list are examples of support they can provide:

- Connecting you with a primary care doctor, if you do not have one.
- Organizing records from other agencies that have provided care for you.
- Checking in with you to make sure you are getting the care you need from mental health providers in our agency. Working with your mental health treatment team to help organize and coordinate services to reduce confusion if multiple providers are involved.
- Help you know what other agency services are available to help you with other needs, such as food, clothing, housing.

Please talk with your therapist or case manager about qualifying for this service.

How do I qualify for Care Coordination?

There are several ways to qualify for Care Coordination. A few of the criteria include:

- Recently discharged from an inpatient (hospital) setting
- Have on going or complex medical needs
- Have recently experienced a mental health crisis and visited an Emergency Room (ER) due to this or needed crisis supports from a mental health agency
- Have received or need both mental health and substance use services

Is Care Coordination available for both youth and adults?

Yes! If eligible both adult and child clients of Spring River may be assigned a care coordinator.

Am I required to participate in Care Coordination?

Care Coordination is not required to receive services from Spring River. If you meet criteria this service will be recommended to you.